



# 30 YEARS OF EXCELLENCE OF TEXTRON AVIATION GREENSBORO SERVICE CENTER

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**Textron Aviation celebrates 30th anniversary of its factory-owned service center in Greensboro, North Carolina. Located at Piedmont Triad International Airport, this facility supports customers in the mid-Atlantic region and provides quality maintenance and modification services from a dedicated team of experts. Employees marked the milestone anniversary with a celebration event earlier this month. Beechcraft, Cessna and Hawker customers receive [factory-direct support](#), maintenance and modifications by Textron Aviation through its global network of service and part centers, mobile service units and 24/7 1CALL AOG support.**

Jeff Dowden, general manager, Textron Aviation Greensboro Service Center., commented: “During the past three decades, we have developed strong relationships with customers in Greensboro and throughout the southeastern region, and they count on our skilled team to provide factory-direct service and support to their aircraft. They know they can trust us to support them wherever they are.”

“What better place than a company service center to take care of my Cessna?” said Robert

Fiscella, long-time Cessna Citation customer. “The team in Greensboro takes great interest in my aircraft and in their workmanship — every time my airplane leaves the service center, it looks like new.”

The Greensboro facility opened in 1993 as a company-owned Cessna Citation Service Center. Over the years the facility has grown and expanded its services to include scheduled maintenance, overhauls and modifications, AOG support, paint, interior refurbishments, and avionics for a number of current and legacy Textron Aviation customers and products, including Beechcraft and Hawker aircraft.

“Our team is dedicated to providing superior customer service and support to customers 24/7,” said Tracy Leopold, vice president, North American Service Centers. “This 30th anniversary milestone would not have been possible if not for their passion and knowledge.” Textron Aviation’s support organization includes 20 company-owned full-service centers located around the world with expert service engineers dedicated to keeping customers moving and aircraft performing at the highest possible level.



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