



NEW \$352 MILLION MAINTENANCE COMPLEX DEEPENS UNITED AIRLINES' COMMITMENT TO LOS ANGELES

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More than 800 jobs will be created as United Airlines broke ground on a new \$352 million Technical Operations Facility and recently completed nearly \$600 million in renovations to its terminal at LAX

This state-of-the-art Technical Operations Center (TOC) at Los Angeles International Airport (LAX) will enable the airline to provide exceptional service for all of its aircraft fleets. The new facility will include two connected buildings – a ground service equipment and facilities maintenance building and a line maintenance hangar, including an engine support shop that will focus on the aircraft's Dreamliner fleet. The commencement of this \$352 million TOC pushes the airline's investments at its Los Angeles hub to nearly \$1 billion in recent years.

he new TOC will consolidate two facilities that United currently operates at LAX that are located a mile and a half apart, improving efficiency with not only moving aircraft around the airport but with transporting employees, parts, tools and other supplies – ultimately leading to a more efficient operation for customers. The TOC will be located near the airline's terminal and stand at 407,408 square feet. The facility's hangar will be able to accommodate up to six narrow-body or two widebody aircraft at a time, supporting United's 150 flights that depart from LAX every day. The TOC will help United's growing operation in Los Angeles by continuing to deliver an on time, safe and reliable operation.

"Our continued investments emphasize our commitment to our customers in Los Angeles as California's global airline. This modern, world-class facility will create more than 800 jobs in L.A. during the construction process, and will be home to more than 500 United employees once it is completed," said Greg Hart, chief operations officer at United. "This builds on our recently completed nearly \$600 million renovation to our terminal at LAX, including opening a brand-new United Polaris lounge earlier this year."

"Los Angeles World Airports and United Airlines have a shared vision for modern and efficient facilities," said Deborah Flint, CEO, LAWA. "United Airlines' new LAX Technical Operations Center integrates state-of-the-art technology and a modern design that complements the transformation that is taking place across LAX. This project will create hundreds of local jobs and bring us one step closer to the Gold-Standard airport that Los Angeles deserves."

United tapped AECOM Hunt to be the prime contractor for the project, and selected FSB as lead architect for the facility. The airline is also partnering with AvAirPros, which is providing project management services during construction of the TOC.

United is also investing in additional maintenance facilities at key airports around the country. Tampa airport authorities recently approved a ground lease for a new hangar that will have room for two Boeing 737MAX aircraft. The airline is also continuing construction on an expansive new technical operations center at Houston's George Bush Intercontinental Airport, which consolidates the airline's maintenance operations in a complex that provides greater efficiency and flexibility. United is also moving into a new hangar in Portland, Oregon and working with the City of Chicago to create a new hangar as part of the O'Hare Modernization Program.

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