



# TAG MACAU FBO SWEEPS THREE MAJOR HONOURS AT 2026 AIN FBO AWARDS, INCLUDING 'BEST FBO – REST OF WORLD'

News / Business aviation



**TAG Aviation announced a landmark achievement as TAG Aviation Macau FBO secured three major honours at AIN FBO Awards, including:**

- **Best FBO (Rest of World)**
- **Highest Rated FBO in Europe, the Middle East, Africa, and Asia Pacific**
- **Above & Beyond Award, presented to General Manager Rita Tam for the fourth time**

The Best FBO (Rest of World) title is especially significant, as TAG Aviation Macau FBO edged out the long-standing incumbent that held the position for 19 consecutive years, marking the first time the category's top spot has changed hands since its introduction.

Since opening in 2019, TAG Aviation Macau FBO has demonstrated consistent excellence across all five categories evaluated by AIN readers: Line Service, Passenger Amenities, Pilot Amenities, Facilities, and Customer Service.

Located next to Macau International Airport, the FBO occupies the entire 693 sq?m (7,460 sq?ft) upper floor of the business aviation facility. Its features include:

- On-site customs and immigration clearance
- A refreshment bar offering beverages and light snacks
- A passenger lounge and two private VIP lounges, which can be combined into a single large space
  - This configuration proved especially valuable in October 2025, when TAG Aviation Macau FBO welcomed two professional US basketball teams and their entourages
- A dedicated pilot lounge equipped with snooze rooms and shower facilities
- A 19?member customer service team known for warm, precise, and highly attentive support

In 2024, the facility became one of the youngest worldwide to achieve IS?BAH Stage 3 accreditation, reflecting the maturity of its safety culture and operational discipline.

Steven Young, Chairman of TAG Aviation, stated: “This year’s results are nothing short of extraordinary. For TAG Macau to take home not one, but three major AIN honours in a single year, is unprecedented in our history — and a powerful statement of what this team represents. Winning Best FBO (Rest of World) is already an exceptional accomplishment. But to also break a 19?year winning streak held by our former stablemate Farnborough makes it even more meaningful. It shows the world that excellence isn’t limited by age or size — even the youngest FBO on the global stage can set a new benchmark. I am incredibly proud of Rita Tam, who has once again earned the Above & Beyond Award, now for the fourth time. Her leadership, heart, and absolute commitment to service have shaped the spirit of TAG Macau. This clean sweep reflects the dedication of a team that began in 2019 with a blank canvas and a bold vision. They have built something remarkable - a culture defined by care, precision, and professionalism. These awards belong to every individual who shows up every day determined to make a difference.”

Rita Tam, General Manager of TAG Aviation Macau FBO, commented: “I’m absolutely delighted — and truly taking in the magnitude of this moment. Being recognised across three categories, including Best FBO (Rest of World), is an extraordinary honour for our entire team. These awards mean so much to us. When we opened in 2019, we were a small, determined group with big aspirations and a shared belief in doing things the right way. To now be recognised at this level, across multiple categories, feels both humbling and deeply uplifting. What makes this even more special is that the recognition comes from pilots, crews, and operators who visit FBOs worldwide. Their trust tells us that our service, our attention to detail, and our sincerity truly resonate. I couldn’t be prouder of our team. Every one of our 19 colleagues brings warmth, professionalism, and dedication to their work every day. This achievement belongs to all of them, and I’m so grateful to be celebrating this moment together.”



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