



# FAI AIR AMBULANCE ACHIEVES ACCREDITATION FOR ITS DUBAI MEDICAL ESCORT SERVICE

News / Business aviation



**FAI rent-a-jet Air Ambulance Division has received Commercial Airline Medical Escort accreditation from European Aeromedical Institute for its Dubai-based medical escort service. This follows FAI' accreditation as an approved EURAMI provider in early 2023. The CAME endorsement accredits aero-medical providers performing patient transfers, like FAI, to transport patients seated in the cabin or on a designated stretcher. FAI is the first private company in the GCC with EURAMI CAME accreditation and the only European fixed-wing operator to receive both the CAME accreditation and the EURAMI-approved provider accreditation in the GCC.**

Barbara Baumgartner, Managing Director, FAI rent-a-jet DMCC branch, commented: "This is a fabulous endorsement for FAI and its medical escort service which underlines our unwavering attention to quality, safety and service excellence in our air medical operations. Our Dubai-based medical escort service is hugely popular with our largest Middle Eastern clients and we look

forward to continuing to welcome patients and all who fly with us throughout 2024 and beyond.”

To qualify for CAME accreditation, operators must demonstrate sufficient operational experience of at least 100 completed missions; that they have dedicated qualified personnel and infrastructure suitable for CAME operations and suitable equipment to perform safe medical transportation on commercial flights. Additionally, providers must be compliant with at least 90% of the EURAMI CAME Standards including: Business Organisation and Ethics; Safety and Quality; Operations and Medical and Logistics.



FAI rent-a-jet is one of the world’s largest air ambulance jet operators. It’s air ambulance operations boast a diverse and state-of-the-art 10-strong fleet of Bombardier aircraft (Learjet 60, Challenger 604s and Global Express aircraft), equipped with advanced medical technology to handle a wide range of air ambulance missions. This diversity allows FAI to tailor its services to the unique needs of each patient, ensuring the highest level of care during transport which may include some of the most critical and challenging cases in the industry. FAI Air ambulance is supported by more than 250 full-time staff plus 50 part-time physicians, nurses and paramedics. The company also specializes in air support in hostile areas for the world’s largest NGO.

In November 2023, FAI Aviation Group was named Air Ambulance Company of the Year at the Middle East Aviation Awards and Barbara Baumgartner was named Aviation Business Innovative Leader. FAI was named International Travel & Health Insurance Journal’s (ITIJ) Air Ambulance Company of the Year in 2021, 2020 and 2012. In December 2022, coinciding with MEBA 2022 in Dubai, FAI was awarded “20 years of Aviation Excellence in the Middle East” by MEA Business at

the Aviation Innovation Awards.

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