



# DESERT JET CENTER (KTRM) EARNES TOP 10% RANKING IN AMERICAS IN 2026 AIN FBO SURVEY, N1 IN THE WEST REGION AND PALM SPRINGS

News / Business aviation



**Desert Jet Center (KTRM) at Jacqueline Cochran Regional Airport, continues to set the standard for excellence with top-tier rankings in 2026 AIN FBO Survey. In this year's survey, one of the industry's most respected benchmarks based on feedback from flight crews, operators, passengers, and aviation professionals worldwide, Desert Jet Center ranked in the Top 10% of all FBOs in the Americas, earning a place among the top 10 performing FBOs in the industry.**

The FBO also earned the distinction of #1 overall in the West Region for the third consecutive year, spanning California, Nevada, Arizona, Hawaii, and Alaska, and was once again named the #1 FBO in Palm Springs for the fifth consecutive year. Further highlighting the team's commitment to excellence, Desert Jet Center achieved exceptional category rankings in the Americas, including:

- #2 in Line Service

- #3 in Customer Service Representatives (CSRs)

Desert Jet Center team member Taylor Downing was recognized on AIN's prestigious "Above and Beyond" list, an honor reserved for individuals who deliver extraordinary service and make a lasting impact on the customer experience.

Jared Fox, CEO of Desert Jet commented: "We are incredibly proud to see Desert Jet Center once again recognized among the top FBOs in the Americas. These results reflect the consistency, professionalism, and care our FBO team brings to every guest visit. Their ability to deliver a seamless, high-quality experience is what continues to set Desert Jet Center apart in a highly competitive landscape."

Roman Mendez, General Manager of Desert Jet Center, stated: "Aviation at its core is a people business. Our focus has always been on the individuals who make this company exceptional, our team, and on those who give us the privilege to do what we love, our guests. It's wonderful to see AIN continue to recognize FBOs that put people first and I'm proud to be part of that conversation."

Located in the heart of Southern California's desert oasis, Desert Jet Center serves as a Gateway to the Coachella Valley® for business and leisure travelers alike, offering a modern executive terminal, premium amenities, and a highly personalized service experience.

As Desert Jet continues to grow and invest in its facilities and team, these latest accolades further solidify Desert Jet Center's reputation as a premier destination for flight operators, aircraft owners, and private flyers seeking excellence, efficiency, and unmatched customer care.

**As the closest airport to the Coachella and Stagecoach music and arts festivals, world-class golf courses, spas and resorts, equestrian horse park, and BMW Performance Center, Desert Jet Center is regarded as the Gateway to the Coachella Valley and offers **\*\*NO Special Events Fee\*\*****

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