



KUWAIT AIRWAYS NETWORK UPDATE

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In line with Kuwait Airways' phased commercial strategy to enhance its network and schedule, the airline is announcing the suspension of its services carrying passengers between London Heathrow and New York's JFK airport.

The airline is also cancelling all direct services between Kuwait and Kuala Lumpur, Jakarta, Sohag, and Alexandria with effect from 28th March 2016. As in the case of 'Fifth Freedom' services between London and New York, Kuwait Airways will also suspend services between Kuala Lumpur and Jakarta for summer 2016.

In the meantime, the airline will continue to operate all services from Kuwait to New York JFK as usual.

Kuwait Airways is progressively withdrawing from poorly-performing routes, which are not expected to contribute to the airline's profitable development, whilst developing more direct frequencies on key routes.

As part of these network developments and as additional aircraft are added to the fleet, Kuwait Airways will be offering increased non-stop direct flights between both Kuwait and London

Heathrow, as well as from Kuwait to New York JFK, commencing in the winter season 2016/17.

The airline will also introduce three new weekly non-stop services to Manila in the Philippines effective from 28th March 2016 and in addition to existing services.

Kuwait Airways' priority is always to provide excellent service to its customers and to minimize inconvenience in such circumstances.

As a result, the airline will continue to provide carriage to customers already ticketed up to and including 16th January 2016.

From 17th January 2016, customers will be offered the choice of either a full refund or rebooking on another airline at no extra charge and within a reasonable timeframe.

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